



# UNIVERSITY OF NAIROBI

INFORMATION & COMMUNICATION TECHNOLOGY (ICT) CENTRE

## Quality Objectives

Revised March 14, 2014

1. To manage ICT resources efficiently and effectively by ensuring compliance with set budgetary levels and cost savings in operations
2. To grow ICT Centre's resource base and enhance productivity by procuring ICT equipment and improving on employee satisfaction index
3. To enhance competitiveness and corporate image of the University by improving on Webometrics ranking and Customer Satisfaction